

Quantitative Medical Systems

Quantitative Medical Systems (QMS), located in Emeryville, CA, is expanding its leadership position in providing industry leading software for the healthcare industry. Its software concentrates on dialysis facility clinical management and analyses/reporting along with billing and tracking of accounts receivable. QMS Clinical System (QCS) and QMS Focus are the most advanced integrated clinical and billing information management software for dialysis providers. They use a client/server architecture, an Oracle relational database, and a Windows client user interface. It has been this concentration that has established the leadership position that QMS holds today. Look us up at www.qms-us.com.

Clinical Systems Application Support (QCS002)

Quantitative Medical Systems (QMS) is seeking a Clinical Systems Application Support person to support QCS, the company's clinical application. We are currently recruiting for highly motivated individuals with customer service background. Medical experience and technical experience is preferred.

The Clinical Systems Application Support representative is a position within the Clinical Systems department that supports clients using the software.

Responsibilities would include:

- client support
- call entry and tracking
- user acceptance testing
- client enhancement definition

Desired candidate should have the following qualifications:

- BS/BA in a health-related or IT field, or equivalent experience
- information systems experience preferred
- ability to understand the operations of a medical clinic and their clinical needs, preferably dialysis industry-related
- ability to support clinical personnel using the application
- clinical or medical office exposure preferred
- ability to understand proprietary applications and interfaces
- strong motivation, and the need to achieve

- good understanding of computers and software applications
- ability to work well individually, as well as in a team environment
- ability to work well under pressure
- project management experience a plus
- business analysis experience a plus
- technical support experience a plus
- training experience a plus

This position is a direct hire within California.

Benefits Package

Compensation and personal satisfaction gained from doing a job well done are only some of the reasons a majority of people work. Many other factors count among your reasons for working, such as pleasant relationships and working conditions, career development and promotion opportunities, and health benefits are just a few. QMS is committed to doing its part to assure you of a satisfying work experience. Included in the QMS benefits package are:

- Competitive salary
- Paid time off
- 401K
- Company paid health benefits for employee

Respond to HR via e-mail jobs@qms-us.com with resume and cover letter which includes job ID **QCS002** and your salary requirements. **No phone calls or fax please.**